Welcome

This month our news covers updates on themes which I think reflect the important work we are doing in CCSS. There is mention of the role we are playing in the City to contribute to the exciting World Triathlon Series and how the improvements in our outdoor centre in the Lakes is nearing completion. Improvements like this are only possible by being commercially successful and selling more memberships and bringing conferences to Leeds are just two ways we are doing this. We also need to be innovating the way we give support to customers; the use of technology by Facilities Support Services is a good example of this. Underpinning all of this of course are our fantastic staff - it was great to see Michael get recognised at the Health and Safety Awards! The new training programme for equality and diversity is also highlighted this month, we know how important providing training opportunities are and we are determined to do this in different and innovative ways. I hope you enjoy this programme when it comes to your chance to participate.

Finance update

As FD Matters Extra comes out the accounts for the January period have just been released. Our budgeted areas (Facilities Support Services and Cleaning Services) are both in budget and have no significant variances to report. Both PCB and SPA remain on target to achieve their forecasted income and despite some variances in timing we’re confident of being on target for the year. The catering accounts continue to be a highlight and in January it was great to see this positive position has continued. Our overall income so far this year is nearly £240k better than last year - a result of the improved conferencing business, busier cafes across campus (including our new outlet in the Laidlaw Library) and the Refectory doing well. Great stuff team!

Lake District centre refurbished

Dale Head, our outdoor centre in the Lake District, has been refurbished and is now available for groups to book. The centre is located in the southern Lake District fells, allowing access to a number of activities including climbing, mountain biking, canoeing and fell walking.

Remote AV service

Facilities Support Services are installing new software that will allow the Technical Support Team to remotely access Audio Visual equipment in Central Teaching Space areas.

Remote monitoring of issues will enable the team to maintain and manage the equipment much faster than before giving them full reports of any issues to make fault discovery easier.

SPA leads city’s triathlon ambitions

Sport & Physical Activity have created two new posts to support the development of triathlon at the University and in the city. Leeds is already recognised as a leading city for triathletes thanks to the Leeds Triathlon Centre (a partnership between the University of Leeds, Leeds Beckett and British Triathlon) and the work that SPA is doing hopes to build on this further.

In the build up to the World Triathlon Series Race, held in Leeds on the 11th and 12th June, and the Rio Olympics this summer, SPA will be developing a programme of activity providing opportunities for students and staff to engage with triathlon; from Give it a Go sessions, specialised coaching, workshops, taking part in a triathlon or even cheering on the race in Leeds.

#BetterTogether

The Conference Sales team have launched a new campaign aimed at promoting the events service at MEETinLEEDS.

The Perfect Partners campaign focuses on how the team are able to add value to a conference and by partnering with the team they are ensured of a successful event.

The campaign will be seen in trade publications via adverts and editorial and will be utilised across various MEETinLEEDS digital platforms including the website and on social media networks using the hashtag #bettertogether.

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Congratulations to Michael Obirigya, from Great Food at Leeds, who recently collected a Special Recognition Award from the Vice Chancellor’s Health & Safety Awards. Michael showed real bravery on his way home from work when he saw a car out of control with no driver in it. His quick and instinctive behaviour showed courage as he jumped in to the car and managed to stop it, subsequently saving the children that were in the car from harm.

Equalities & diversity training

Members of staff from across the service have been invited to attend a new programme of drama-based training exploring equality of opportunity, fairness and inclusion at work.

The bespoke programme has been created specifically for the Facilities Directorate and is being delivered by Theatre&, a drama-based training company who have worked with our Human Resources team.

The second session took place on the 28th January in the Michael Sadler building and more dates will follow. If you’d like to find out more, please contact Kim Whitaker on x33686 or at k.a.whitaker@adm.leeds.ac.uk

Dates for your diary

On the 9th March our newly selected FD charity Cancer Research UK will be coming in to do a talk to staff to raise awareness of the work that the charity does. All staff are welcome to attend in St George’s Room at 1.30pm.

This year’s Healthy Week will be taking place from the 18th April. Look out for more soon!

Campus Development email newsletter

The first Campus Developments newsletter went out to subscribers across the University last month with news of project updates including the multi-storey car park and Leeds University Union.

There were also features on the £24.7M refurbishment of the Edward Boyle Library and the £3.9M investment in the remodeling of the Transport Studies building on University Road.

The newsletter is being sent out monthly to communicate the £520M investment the Facilities Directorate is making on campus.

To keep up to date with developments on campus make sure you subscribe to the newsletter by visiting:

www.leeds.ac.uk/campusdevelopments

Our Values

Our Strategy

12 days campaign

The 12 Days of Fitness membership campaign delivered by the team at The Edge over the Christmas period proved to be extremely successful, surpassing previous years. The campaign was given a fresh look and new ‘buy online’ feature, supported by the FD Marketing and Communications Team, and helped drive an increase in sales.

The Membership Sales and Front of House teams were set a target of 450 sales and took on the challenge by encouraging customers to take advantage of the offer for friends and family.

Over 600 were sold and 17.5% have been converted by the team to date to give 94 new members, our most successful Christmas campaign!

Vice Chancellors Health & Safety Awards

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