Happy Christmas!

Our newsletter for November should be an opportunity to reflect on the past year and celebrate our achievements… unfortunately as is often the case we’ve been so busy it will take the Christmas break to pause and sum it all up! We do have the CCSS Away Day on 6th January to look forward to and we will make time to reflect and celebrate then. On that day we are also looking forward to welcoming the Vice Chancellor to join us in celebrating our fantastic staff and presenting the Spotlight Final awards!

These awards are about our values – something we spend a lot of time talking about – share a smile, show you care, know your stuff and go the extra mile. I have enjoyed talking about these to all our Cleaning colleagues in sessions organised over the past few weeks and we are all glad they have joined our team bringing with them their positive focus on service and commitment to these values.

Can I take this opportunity to thank you all most sincerely for the work you have done for the University and your service over the past 12 months. I hope that you get a chance to have a restful break with family and friends and come back energised and ready for an exciting 2016!

Finance update

We have a commitment to financial sustainability – at the heart of that is meeting our targets – either generating income to cover our costs including refurbishments or staying within budget!

The positive news for the first 6 months of the financial year is that in all areas we are doing just this.

There are very few variances in the financial performance of Cleaning or Facilities Support year to date. We remain in budget and hope that we can continue this in the last 6 months.

PCB have had some timing variations to the original plan and some changes to income streams, for example the alumni office have changed their magazine print run which has had a big impact on turnover, but we don’t expect our net profit to change and are confident on hitting targets.

In Catering we continue to be delighted by the very strong sales across all areas but especially in the cafés – we’re 10% up on last year and we are £60k better bottom line than 2014/15. Well done team and all those that contribute (not forgetting the central production unit team who toil away day in and day out making those fantastic sandwiches!).

In Sport we are very close to budget on sales with memberships going well (15k up compared to last year) and non-membership sales being a growth area again (well done all!) and our costs are in line with plan.

End of year charity update

With the end of the year approaching we’ve been counting up the money raised for our FD Charities; Martin House Hospice and Macmillan Cancer Support.

We set a target to raise £15,000 this year and since January we have raised a brilliant... £10,000!

A huge THANK YOU to everyone who has supported the FD Charities and donated time, energy and money to make all of our events and activities a huge success!

It’s been a fantastic year and we will be asking staff to nominate new charities again in early January.

CCSS Staff Away Day!

Don’t miss the Staff Away Day on the 6th January from 9am-4pm.

We will have a guest speaker, the Spotlight Finals and back by popular demand...the Generation Game!

Breakfast and lunch will be provided and the dress code is casual. Please confirm your attendance with your line manager.

Changes to The Refectory

The Great Food at Leeds team have been working hard to transform the current food offer along with a new design and layout in the Refectory. The work has been shaped using customer views and opinions and thanks to the creativity of our chefs, there will also be a range of innovative new menu items.

Work began on the 30th November and will be completed on the 4th January. To find out more about the changes visit gfal.leeds.ac.uk/where-to-eat/refectory
The FD Marketing and Communications team have been working on a coordinated plan of activity to raise the awareness and profile of the £500M campus developments at the University. These have included new hoardings around the building projects on site, launching a new website and an e-newsletter communication coming in December.

The team are now working with Project Managers to make sure that future developments and disruptions are communicated during this exciting time for the University.

To find out more about the huge investments visit the new site: www.leeds.ac.uk/campusdevelopments

The conference and events team have once again launched their “Team on Tour” campaign to help develop relationships and communicate the services they offer to staff across the University.

First launched in 2010, the campaign has led to real advocacy for the conference service around the University and kept them front of mind for academics planning conferences.

Harriet Boatwright, Sales & Marketing Manager said: “Our focus has shifted to look at how our activity contributes to the University’s strategic plan to grow its research income. ‘TEAMonTOUR’ is one of the ways we can increase our visibility with internal University departments and faculties. We aim to put the University centre stage for research based conferences.”

Communicating campus developments

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The University of Leeds and Leeds Beckett University have combined to form the first Leeds-based Women’s MCCU cricket team. The team will be funded jointly by the University of Leeds and Leeds Beckett University, with the aim of giving talented young female cricketers the chance to receive top-level coaching and playing opportunities whilst furthering their education.

The team will be based at Sports Park Weetwood and all home games will be played on the first class cricket pitch there.

The Facilities Directorate have arranged specialised training sessions for those whose role involves moving and handling large bulky items such as large settees and white goods.

The training will be taking place in January and will be delivered by ex-house, movers building on internal manual handling training by showing people how to use specialist moving techniques and aids such as webbing.

The course comprises of one hour on the theory of safe handling and then hour-long practical sessions spread through the day with people split into small groups.

If your role involves manual handling your manager will be in touch with dates shortly.

Leadership Cohort 2015

14 leaders from across CCSS have taken part in the third Leadership Programme. The 3 month course is tailored to suit our unique and diverse business and covers topics such as change management and managing stress. Congratulations to all who completed the course!

MEETinLEEDS team tour campus

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The Edge finalist in National Fitness Awards

The Edge was a finalist at this year’s National Fitness Awards, nominated for Northern Regional Gym of the Year!

The National Fitness Awards, now in its sixth year, recognises achievements and excellence in all corners of the fitness industry.

The Regional Gym of the Year Award goes to a centre that had demonstrated excellent progress in areas such as member recruitment, retention, implementation of individual fitness programmes, ongoing improvements to facilities and staff training.

It was a fantastic achievement for The Edge to make it as a finalist in this category and the assessors said that “The city of Leeds is truly lucky to have such first class fitness facilities”.

Lisa Wood is leading the TEAMonTOUR campaign

Sports Park Weetwood home to top student cricketers

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Tailored manual handling courses

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Our Strategy

People

Valuing & developing our staff

Finance

Financial sustainability

Operations

A sustainable, effective and efficient organisation

Customer

Delivering an excellent customer experience

Our Values

Know Your Stuff

Show You Care

Go the Extra Mile

Share a Smile