

SPOTLIGHT

putting our stars centre stage



What is it?

Did you ever wish you could get some really great recognition for one of your fantastic colleagues? Well the Spotlight recognition programme is a brilliant way to do it. Commercial Services is full of outstanding people who are doing things all the time which really show our behaviours in action. These are the people who are role models for us all and who are doing the kind of things we all want to aspire to.

How does it work?

Anyone can nominate anyone else or a team for an award if they have seen some evidence of exceptional work, great ideas or an outstanding attitude. Four times per year, a panel will review all the nominations and select winners from each category. A Spotlight award ceremony is then held at the wider CS Leadership Lunch – this is Commercial Services’ mini-version of the Oscars! The finalists in each category are announced from which the winners will be chosen. As if that wasn’t recognition enough, the category winners go forward to an annual awards ceremony with the Vice Chancellor for further recognition and awards. So what are you waiting for – get nominating...

The Categories

Commercial Services has a number of behaviours that we expect our staff to follow. These behaviours will form the categories for each award.



Innovative and Creative - *go the extra mile*

For the person, or team, who has come up with the most innovative idea in Commercial Services or who has ensured that we are always seeking new improvements and ideas.



Helpful and Supportive - *show you care*

For the person, or team, who supports others by delivering an excellent service experience.



Friendly, Fun and Positive Attitude - *share a smile*

For the person, or team, who always brings fun to others at work and who demonstrates a positive attitude in all that they do.



Trust & Respect - *know your stuff*

For that great person, or team, who you can always trust and rely on and who also always show respect to everyone they deal with.